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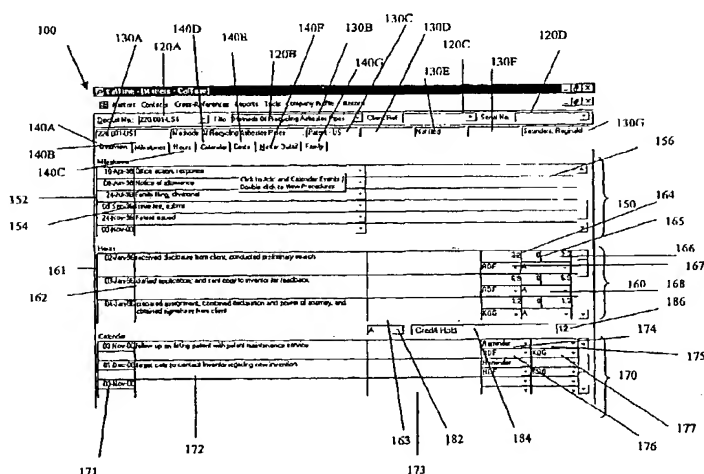
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(54) Title: MATTER MANAGEMENT COMPUTER SOFTWARE



(57) Abstract: A matter management software is improved through the use of management improvement features selected from (a) a single display (100) that shows matter identification information (130A-G), a plurality of milestones (150), a plurality of hourly billing descriptions (160), and a plurality of calendared items (170); (b) a user-defined on-line procedures mechanism accessed by selection of a milestone of the plurality of milestones; (c) a matter specific timer based reminder mechanism (186); and (d) a plurality of identifier/value pairs for storing data. In another aspect identifier/value pairs can be used to store including data for milestones, office procedures, matter details, contact relationships, and contact specific or address specific information.

WO 02/052429 A1